## Please copy the text below onto your letterhead

## **Important Distributor Notice**

We act as a distributor of Exhibitors Public Liability Insurance (Distributor) for Aon Risk Services Australia Limited ABN 17 000 434 720 AFSL 241141 (Aon). Aon is licensed and authorised to deal in and provide financial advice in relation to all general insurance products.

As a Distributor of Aon, we are authorised to deal in the Exhibitors Public Liability Insurance product offered by it.

As a Distributor we can assist you in arranging Exhibitors Public Liability Insurance, however we are unable to provide you with any advice, recommendation or our own opinion in relation to this insurance product. Information we may provide you on Exhibitors Public Liability Insurance, including representations as to features of Exhibitors Public Liability Insurance, is not intended to be financial advice, and should not be construed or relied on as such. You should read the Exhibitors Public Liability Insurance Product Disclosure Statement and the Aon Financial Services Guide carefully, assess whether Exhibitors Public Liability Insurance is appropriate for you, and consider talking to an adviser before deciding to purchase Exhibitors Public Liability Insurance.

We receive the full amount paid by you for access to the storage insurance benefits that we have arranged under our policy of insurance with Allianz.

A copy of the Aon Financial Service Guide and insurer Product Disclosure Statement will be made available to you. Aon's Financial Services Guide can also be accessed through Aon's website. Please consider these documents before deciding whether the relevant Exhibitors Public Liability Insurance is right for you.

If you have a concern or complaint about the Exhibitors Public Liability Insurance we have provided you as a Distributor of Aon, you should contact Aon's Complaints Manager at:

Complaints Manager Aon Risk Services Australia Limited GPO Box 4189 Sydney NSW 2001 au.compliance@aon.com

If you are not satisfied with the outcome determined by the Complaints Manager, you may contact the Australian Financial Complaints Authority (AFCA) who is an independent external dispute resolution body. AFCA's contact details are as follows:

Phone:	1800 931 678
Email:	info@afca.org.au
Website:	www.afca.org.au
Mail:	GPO Box 3 Melbourne VIC 3000